



CONSUMER LIMITED WARRANTY FOR WFCO TECHNOLOGIES' PRODUCTS FOR THE UNITED STATES AND CANADA

WFCO warrants that its products are free from defects in material and workmanship under normal use and service based on its intended use and function. This limited warranty is in effect for a period of two (2) years from the date of original purchase or date of delivery (if later than the date of purchase). This limited warranty is extended specifically for and is limited to Recreational Vehicle application and is only valid within the continental United States, Alaska, Hawaii, and the Provinces and Territories of Canada. This warranty is limited to the repair or replacement, at WFCO's discretion, of any defective parts or defective assembly. Specifications are subject to change without notice or obligation. Except where prohibited by applicable law, this warranty applies only to the original purchaser of the product and is not transferable.

EXCLUSIONS and LIMITATIONS

The warranty does not apply to the following:

- Any WFCO product that has been damaged due to repair or alteration by an unauthorized person
- Any damage caused by misuse, faulty installation, testing, negligence, accident or any WFCO product installed in a commercial vehicle
- Any WFCO product, whose serial number has been defaced, altered or removed
- Any WFCO product, whose installation has not been in accordance to the WFCO written instructions
- Any WFCO Technologies products purchased from an unauthorized seller, because WFCO cannot control the quality of products sold by unauthorized sellers.

This limited warranty applies only to Products that were purchased from a WFCO authorized seller in the United States or Canada, unless otherwise prohibited by law. WFCO reserves the right to reject warranty claims for Products purchased from unauthorized sellers, including unauthorized internet sites and marketplace storefronts. If you have any questions about whether a seller is authorized in the United States or Canada, call WFCO 574-294-8997 or email WFCO at warranty@wfcotech.com.

There are no warranties which extend beyond those stated herein. ANY IMPLIED WARRANTIES THAT MAY BE APPLICABLE TO PRODUCTS, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY. Some jurisdictions do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. UNDER NO CIRCUMSTANCES SHALL WFCO BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES (INCLUDING BUT NOT LIMITED TO: INCONVENIENCE, LOSS OF SERVICE, LOSS OF REVENUE, LOSS OR DAMAGE TO PERSONAL PROPERTY, COST OF ALL SERVICES PERFORMED IN REMOVING OR REPLACING THE PRODUCT) BASED UPON BREACH OF THIS LIMITED WARRANTY, BREACH OF CONTRACT OR STRICT LIABILITY. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. Where any term of this warranty is prohibited by applicable law, it shall be null and void, but the remainder of the warranty shall remain in effect. This warranty gives you specific legal rights, and you may also have other rights which vary from jurisdiction to jurisdiction.

CONSUMER WARRANTY CLAIM PROCEDURE

After determining that a WFCO product is defective, an RGA number will be required before it can be returned. The RGA number can be requested by completing the Warranty Information Sheet found at wfcotech.com/warranty-returns/. You may also contact WFCO Technologies, at phone (574) 294-8997, fax (574) 294-8698, email warranty@wfcotech.com, or in writing at the address below should you need assistance accessing or completing the warranty form.

Once the form has been completed, email this form along with PROOF OF PURCHASE and PROOF OF DELIVERY (if applicable) to warranty@wfcotech.com or fax both forms to the Warranty Department (574) 294-8698.

You may also mail these materials to WFCO at 2021 Aeroplex Dr. North Elkhart, IN 46514 at your cost. After receipt of the documents, an RGA number will be issued. This number must appear on all correspondence with warranty service. Write the RGA number in BOLD lettering on the top and sides of the shipping carton. DO NOT mark directly on the product.

Package the product carefully and include a copy of both forms in the shipping carton. DO NOT use shredded paper or packing peanuts as these materials may affect the testing of the product. Returns are to be shipped with charges prepaid. WFCO will not be responsible for freight damage incurred during shipping to a service center.

WARRANTY ASSISTANCE

The consumer may contact the selling Dealer or OEM for warranty assistance. The consumer may also contact WFCO Technologies, at phone (574) 294-8997, fax (574) 294-8698 or email warranty@wfcotech.com.

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